



DISCOVERY

Suites

MANILA, PHILIPPINES

SAFE
LIKE
HOME



Our commitment to your safety

We value your peace of mind.
We want you to know that it is our commitment
to make you safe and protected
when you stay here at your
safe haven.

A stylized, handwritten signature in white ink, appearing to read 'Janice Tiambeng'. The signature is fluid and cursive, with a large, prominent 'J' at the beginning.

Janice Tiambeng
General Manager

- Vehicle tires are disinfected at the parking entrance.
- Dip mat with disinfectant is installed at entrance points.
- Thermal scanning of body temperature is done prior to entry.
- Guests must sanitize hands with 70% alcohol solution.
- Employees are wearing necessary PPE at all times, and are required to disinfect at all times.
- Social distancing is mandatory, at least 1-2 meters (3-6 feet).



YOUR ARRIVAL



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- Prior the entry, all guests are required to do the following:
 - Wear both face mask and face shield.
 - Present their unique PasigPass QR Code, in compliance with the ordinance from the Pasig City Government. The unique code must be presented prior entry to all Pasig City establishments and public transportation. For more information and sign up, visit pasigpass.pasigcity.gov.ph/User
 - Accomplish the Health Declaration Form through the StaySafe app. After this, scanning of the StaySafe QR code through the app is required every entry and exit to the hotel. For more information, visit staysafe.ph



YOUR ARRIVAL



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- Protective glass barriers are installed at the Front Desk.
- Guest engagement during the stay is done through phone calls.
- Turndown set-up is arranged prior to guest arrival.
- Virtual and digital notices on TV are made available.



DURING YOUR STAY



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- All rooms are cleaned and sanitized by our staff wearing necessary PPE such as overall suit, mask, face shield, and hand gloves.
- All dishes, cutleries and glassware are cleaned thoroughly.
- All contact points (door knobs, counter top, tables, chairs, telephone unit, shower handle, etc.) in the rooms are sanitized during room cleaning.
- Rooms, equipment and amenities are sanitized with disinfecting agents such as Viralcylde, Lysol, Chlorox, and Go Getter.



ROOM SANITATION



- Rooms are deep cleaned for two (2) days before a new guest occupies. Three (3) staff are assigned to do the following:
 - Rooms are stripped off
 - Linens are segregated and washed separately from other linens.
- Waste is considered hazardous and are separated from regular wastes.
- Trash bags are in different colors, with marks on hazardous wastes.



ROOM SANITATION



- Laundry linens:
 - Use of Sodium Hypochlorite as disinfecting and bleaching agent on all white wash loads.
 - Secondary chemical for colored wash is Sodium Percarbonate, and Benzalkonium Chloride as biocide.
 - Heat temperature of 100-150 °C
- Toilet Seat Seal is installed after sanitation.



ROOM SANITATION



- All contact points (elevator buttons, door knobs, counter tops, door handles, chairs, etc.) in public areas are sanitized every 30 minutes - 1 hour.
- Public restrooms are sanitized every 2 hours.
- Hand sanitizing stations with Health & Safety reminders are installed in all public areas such as the hotel entrance, Front Desk, public restrooms, ground floor elevator landing area, reception areas of restaurants, function rooms, and offices.
- Social distancing is mandatory, at least 1-2 meters (3-6 feet).



THE PUBLIC SPACE



- Prior reservation and pre-order is required.
- New operating hours is implemented as follows:
 - Lunch - 12:00PM to 2:00PM
 - Dinner - 6:00PM to 9:00PM
- Upon arrival, guests will be asked to sanitize, and fill up the Health Declaration Form.
- All staff are in proper personal protective equipment, and are required to disinfect at all times. Social distance is also practiced.
- Dining capacity is limited, and tables are in distance.
- Alcohol dispensers and envelopes to hold the masks will be provided per table.
- Food will be served with covers. Plates and utensils are wrap to ensure sanitation.
- For additional orders, a digital version of the menu is available through a QR code place on the table.



RESTAURANT DINING



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